

ORS CORPORATE QUALITY POLICY

Oneida Research Services, Inc. is committed to providing state of the art component testing services to the aviation, space, defense, and medical device industries in full compliance with industry standard testing procedures. As we complete our fourth decade in business, ORS pledges to provide uncompromising quality analytical services to our clients and continuously improve our internal systems and testing processes.

Our product is "Independent, Supported, Compliant Test Data". Our clients depend on this data to qualify components for use in applications where performance and reliability of the product is critical. "Independent" means that the data is unbiased and unaffected by outside influences. "Supported" means that the data is fully traceable and verifiable by calibrations, trained personnel, raw data retention, sample controls, etc. "Compliant" means that the test procedures and data fully comply with testing requirements.

Quality is our commitment to:

- Use the latest testing equipment.
- Creating and maintaining a quality oriented, expert level culture in the organization.
- Establishing long term relationships with clients and vendors through technical leadership and prompt, flawless service.
- Providing assistance to our clients with data interpretation.
- Participating in industry/government organizations to advance test methods and assure compliance with the latest standards.

Thomas J. Rossiter, President & CEC