

ORS QUALITY POLICY

As we begin our fifth decade in business, Oneida Research Services, Inc. is committed to providing state of the art component testing services to the aviation, space, defense, and medical device industries in full compliance with industry standard testing procedures and in full compliance with our Quality Management System per the requirements of AS9100:2016.

An effective quality program depends on a clear vision of what we do. Our product is “Independent, Supported and Compliant Test Data”. Our clients depend on this test data to qualify components for use in applications where performance and reliability of the end product is critical. “Independent” means that the data is unbiased and unaffected by outside influences. “Supported” means that the data is fully traceable and verifiable by calibrations, trained personnel, raw data retention and sample controls. “Compliant” means that the test procedures and test data fully comply with testing requirements and client requirements.

To successfully deliver the product and sustain a long term business, there are underlying values that ORS has always been committed to that foster a culture of quality and sustainability for a testing business. These values include: a) continuously acquiring the latest laboratory technology; b) creating a culture of technical excellence; c) establishing long term relationships with clients and vendors; d) prompt flawless service; e) providing assistance to our clients with data interpretation; and, f) participating in industry and government organizations to advance test methods and assure compliance with the latest standards.

Each employee must have an understanding of the importance of the Quality Management System and their responsibility to contribute to its effectiveness. Please refer to the ORS Quality Manual and the associated Standard Operating Procedures that describe our Quality Management System. The Quality Management System will be monitored, measured, evaluated, and regularly reported by management to ensure its effectiveness.


Thomas J. Rossiter, President & CEO

Dated: October 23, 2017